

TRITTER FEEFER

Date: _____

Account Application

PO Box 4500 • LaGrange, GA 30241
Phone: 706-885-0242 Fax: 706-885-0243
info@tritterfeefer.com www.tritterfeefer.com

Thank you for your interest in the Tritter Feefer Home Collection.
Please complete this Account Information Sheet,
the Terms and Conditions of Sale and Finish Samples Order Form.

Please email to orders@tritterfeefer.com or fax to our number above.

Billing

Contact: _____
Company: _____
Address: _____
City: _____
State/Zip: _____
Phone: _____
Fax: _____

Furniture Order Shipping/Receiver

Contact: _____
Company: _____
Address: _____
City: _____
State/Zip: _____
Phone: _____

Please provide below with the name, title and email addresses of individuals in your firm

Name: _____ Title: _____ Email: _____
Name: _____ Title: _____ Email: _____
Name: _____ Title: _____ Email: _____
Name: _____ Title: _____ Email: _____

A little more scoop about you.....

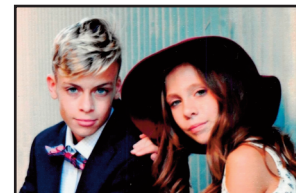
Year established: _____ Annual Sales: _____ How many designers are employed at your firm? _____
Website address: _____ Major Upholstery Vendor: _____
Do you have a retail store? _____ Major Casegoods Vendor: _____

Minimum Opening Order

Our opening order is for the purchase of our Finish Samples Deck for \$50.
See attached Finish Samples Order Form to complete
and return to orders@tritterfeefer.com.

Customer Signature _____

Signature acknowledges receipt of Terms and Conditions of sale
by Tritter Feefer Home Collection and Product Warranty



Terms and Conditions of Sale

Prices

Prices are net wholesale cost to the qualified trade. All items are quoted F.O.B. Factory Dock, freight collect. Freight and insurance charges are not included on the price list. Prices are subject to change without notice.

The Ordering Process

Customers initiate the process by placing a written purchase order either directly with us or through email, fax or US mail, accompanied by a 50% deposit. Orders will not be processed without requisite deposit. Must have ship to address before processing order.

Payment

A fifty percent deposit is required to enter the order into production. When the merchandise is packed and ready for shipment, the balance will be due at that time.

Dimensions

Dimensions are given to the nearest inch. Measurements may vary from those noted as all items are handmade and hand assembled. Dimensions are provided for general reference only. Measurements indicate the overall width, depth and height.

Production Lead Time

Production estimates are given at the time an order is confirmed by Tritter Feefer Home Collection. They are carefully based on production schedules at the time the order is placed taking into consideration the stock availability and amount of time needed to produce the order. We do not compensate for items delivered outside lead times quoted.

Shipping

Tritter Feefer Home Collection ships all orders via Zenith Global Logistics on Fridays. Orders are shipped freight collect. Collect orders must be paid at the time of delivery. LTL Freight and White Glove Service are both options on time sensitive shipments for additional fees.

Inspection of Merchandise

PLEASE CONTACT YOUR RECIEVER REGARDING THESE INSTRUCTIONS. It is mandatory that you observe and note any shortages or visible damages in detail on the freight bill. If possible, inspect the contents immediately for any concealed damages. Concealed damages MUST be reported within 3 business days or the claim will be denied. Photo documentation of the damage to both contents and packaging is required. Damaged goods cannot be refused by the receiver, but will be picked up within two weeks for repair or replacement by Tritter Feefer Home Collection. We will expedite the repair or the replacement of the goods. If you choose to repair the piece on site or by a furniture repair person, this can be done at your expense. Tritter Feefer accepts no liability for damaged or concealed damage freight. While these solutions to the problem of damaged freight are not ideal, they are the only effective way in handling these issues with the freight companies.

Geographic Limitations

Tritter Feefer Home Collection has a limited liability regarding location of product that has become damaged or is otherwise involved in a customer service case. Our transportation liability for pickup or redelivery is limited to \$100.00 per case.

Deluxing, Minor Repairs, Adjustments

As a Tritter Feefer Home Collection partner, we encourage your use of a professional to assist in the deluxing, repairing, or adjusting of pieces and finishes as necessary. This is a customary part of normal business practice in the furniture industry. At all times, these expenses must be shared to some degree due to our aggressive pricing structure. Tritter Feefer is not responsible for any profit loss.

Cancellation Policy

All orders are non-cancellable upon receipt of deposit at Tritter Feefer Home Collection. Changes or cancellations of custom orders require written approval from Tritter Feefer Home Collection. Such orders will be subject to change, cancellation or restocking fees of 25% of selling price to cover labor, drawing, and other fees.

Product Construction

A combination of cabinet grade hardwoods, softwoods and composite materials are used in creating our line. Legs may be made of maple, skirts of pine, and tops of MDF to eliminate cracking or splitting. All joints are glued and fastened according to acceptable furniture construction techniques. All items are manufactured in our LaGrange, GA facility.

Finish

Our products feature a final top coat of six coats of hand brushed poly acrylic, a durable lacquer like finish without the sheen and tendency to yellow over time. In case of scratching or damage, this finish can be repaired by a subsequent application of MinWax Water Based poly matte acrylic. For more information or assistance, please feel free to contact us. We cannot guarantee matched finishes to pair with previously ordered items. If matching pairs are required, they must be ordered together and noted on the order as a pair. However, each piece will retain characteristics of an individually hand finished piece of furniture. Actual finishes may vary up to 20% from samples due to the hand applied nature of our product. For closer matching, please send preferred sample along with order.

Wood Products

Tritter Feefer Home Collection has no control over the movement of solid wood over the course of time. All wood products will expand and contract with moisture and temperature changes. Over time this may cause slight cracking of the wood. This is a natural occurrence and is not indicative of a failure in manufacture workmanship. We work very hard to ensure that the quality of our building materials prevent issues such as this. However, wood is a moving and breathing product. Even after many years, warping or cracking may occur for a variety of reasons. All wood is just about guaranteed to shrink, expand or move depending upon the environment, to some degree. We have small cracking problems about 5% of the time, and 95% of the time, these issues are easily repaired and become part of the unique nature of our finishes. Tritter Feefer will be happy to provide touch up kits for a nominal fee, instruction and as much help as possible when an issue occurs. However, Tritter Feefer is not liable for replacement, repair, travel expenses or other fees associated with this instance.

Reclaimed Timber Products

Small cracks and fissures may develop with changes in humidity and temperature. This is a natural, uncontrollable characteristics of solid wood furniture and is not indicative of manufacture workmanship.

TRITTER FEEFER

PO Box 4500 • LaGrange, GA 30241
 Phone: 706-885-0242 Fax: 706-885-0243
 orders@tritterfeefer.com www.tritterfeefer.com

Finish Samples Order Form Date _____

Billing	Shipping
Contact: _____	Contact: _____
Company: _____	Company: _____
Address: _____	Address: _____
City: _____ State/Zip: _____	City: _____ State/Zip: _____
Phone: _____ Fax: _____	Phone: _____ Ship Via: _____

Email Address: _____	CC # _____
State Tax ID #: _____	Code: _____ Exp _____

** Canadian customers please contact us **

Opening Order: Finish Samples Deck Refundable on First Order	\$50.00	1	\$50.00

Customer Signature: _____

Signature acknowledges receipt of Terms and Conditions of sale by Tritter Feefer Home Collection and Product Warranty